



**UNC CHARLOTTE**  
**College of Health and Human Services**  
**Department of Public Health Sciences**

**MHA INTERNSHIP EVALUATION BY STUDENT**

Please complete this evaluation form and return it to the MHA Program (by mail, email, or fax).

**Michael E. Thompson, MS, DrPH**

Coordinator, MHA Program

UNC Charlotte, CHHS 427D

9201 University City Blvd

Charlotte, NC 28223-0001

[methomp1@uncc.edu](mailto:methomp1@uncc.edu)

704.687.8980 (phone)

704.687.6122 (fax)

The information will help us to enhance the MHA internship for future MHA students. Your evaluation is confidential; we will share only share summary information in a way so that no preceptor or student can be identified.

Student's Name: \_\_\_\_\_

Preceptor's Name: \_\_\_\_\_

Preceptor's Title: \_\_\_\_\_

Date: \_\_\_\_\_

Organization in which the internship was served, including division/unit if applicable:

\_\_\_\_\_

Intern Name: \_\_\_\_\_

Estimate how many hours you spent at the internship site \_\_\_\_\_

For each of the five questions below, please circle one response:

1. The practice site preceptor fulfilled her/his responsibilities as we had agreed, and as outlined in the syllabus for HADM 6400.

|                   |                   |         |                      |                      |
|-------------------|-------------------|---------|----------------------|----------------------|
| Strongly<br>Agree | Somewhat<br>Agree | Neutral | Somewhat<br>Disagree | Strongly<br>Disagree |
|-------------------|-------------------|---------|----------------------|----------------------|

2. The preceptor was available and provided information and mentorship during the internship.

|                   |                   |         |                      |                      |
|-------------------|-------------------|---------|----------------------|----------------------|
| Strongly<br>Agree | Somewhat<br>Agree | Neutral | Somewhat<br>Disagree | Strongly<br>Disagree |
|-------------------|-------------------|---------|----------------------|----------------------|

3. My needs for resources, including space and computer equipment, were met during the internship.

|                   |                   |         |                      |                      |
|-------------------|-------------------|---------|----------------------|----------------------|
| Strongly<br>Agree | Somewhat<br>Agree | Neutral | Somewhat<br>Disagree | Strongly<br>Disagree |
|-------------------|-------------------|---------|----------------------|----------------------|

4. The internship and project allowed me to integrate course theory and content presented in the MHA program in a practice setting.

|                   |                   |         |                      |                      |
|-------------------|-------------------|---------|----------------------|----------------------|
| Strongly<br>Agree | Somewhat<br>Agree | Neutral | Somewhat<br>Disagree | Strongly<br>Disagree |
|-------------------|-------------------|---------|----------------------|----------------------|

5. My faculty advisor was available to address questions and provide feedback during the internship.

|                   |                   |         |                      |                      |
|-------------------|-------------------|---------|----------------------|----------------------|
| Strongly<br>Agree | Somewhat<br>Agree | Neutral | Somewhat<br>Disagree | Strongly<br>Disagree |
|-------------------|-------------------|---------|----------------------|----------------------|

**Competency Domains.** Compare your confidence in your ability at the beginning of the MHA internship to your ability now:

| Leadership and Critical Thinking                                                                                                                |                |                  |         |                     |                   |                |
|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------|------------------|---------|---------------------|-------------------|----------------|
| <b>I now feel more confident:</b>                                                                                                               | Strongly Agree | Moderately Agree | Neutral | Moderately Disagree | Strongly Disagree | Not Applicable |
| 1. To articulate, model, and reward professional values and ethics in health care organizations and individuals working in these organizations. | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 2. To understand, demonstrate, and reward cultural sensitivity and diversity in the health care sector.                                         | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 3. To demonstrate a high level of emotional intelligence.                                                                                       | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 4. To use effective team development methods, and be an effective team player.                                                                  | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 5. To critically analyze information and situations.                                                                                            | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 6. To use system and strategic thinking models and methods to make decisions and solve problems in health services organizations.               | 5              | 4                | 3       | 2                   | a1                | NA             |
| Management                                                                                                                                      |                |                  |         |                     |                   |                |
| <b>I now feel more confident:</b>                                                                                                               | Strongly Agree | Moderately Agree | Neutral | Moderately Disagree | Strongly Disagree | Not Applicable |
| 1. To understand and apply basic concepts and tools that are integral to strategic planning and/or management in the health care sector.        | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 2. To understand, monitor, and interpret the impacts of legal, regulatory, and political environments on health care organizations.             | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 3. To apply a public health perspective to health care management.                                                                              | 5              | 4                | 3       | 2                   | 1                 | NA             |

| Science and Analysis                                                                                                                                                                                                                         | Strongly Agree | Moderately Agree | Neutral | Moderately Disagree | Strongly Disagree | Not Applicable |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|------------------|---------|---------------------|-------------------|----------------|
| <b>I now feel more confident:</b>                                                                                                                                                                                                            |                |                  |         |                     |                   |                |
| 1. To examine data appropriately, including, as appropriate for the internship, qualitatively (e.g., case studies) and quantitatively (e.g., descriptive statistics, survey data, descriptive epidemiology) to identify patterns and trends. | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 2. To use and manage relevant computer technology in health services organizations (application software and database technology.)                                                                                                           | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 3. That I have a working knowledge of management information systems in health care organizations                                                                                                                                            | 5              | 4                | 3       | 2                   | 1                 | NA             |
| Political / Community Stakeholder & Communication                                                                                                                                                                                            | Strongly Agree | Moderately Agree | Neutral | Moderately Disagree | Strongly Disagree | Not Applicable |
| <b>I now feel more confident:</b>                                                                                                                                                                                                            |                |                  |         |                     |                   |                |
| 1. To identify all of the major stakeholders of health services organizations and understand their specific interests and historical relationships.                                                                                          | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 2. To use negotiation, consensus and conflict resolution to promote relationships within health care organizations and in the community.                                                                                                     | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 3. To listen, hear, and respond effectively to the ideas and thoughts of others.                                                                                                                                                             | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 4. To speak clearly and effectively with individuals and in groups, in formal and informal settings.                                                                                                                                         | 5              | 4                | 3       | 2                   | 1                 | NA             |
| 5. To write clearly and effectively.                                                                                                                                                                                                         | 5              | 4                | 3       | 2                   | 1                 | NA             |

**Please respond to all of the following:**

1. Describe any areas in which you believe you were well prepared for the internship:

2. Describe any areas in which you believe you were not well prepared for the internship:

2. Describe specific positive aspects of the internship (e.g., the organization, the preceptor).

3. Describe your suggestions to improve the internship experience.

4. Would you recommend this site for another intern from the UNC Charlotte MHA Program?  
Why (or why not)?

Intern's Signature: \_\_\_\_\_

Date: \_\_\_\_\_